



April 18, 2011

To Our Members:

We appreciate the patience everyone has shown as the City of Akron continues its transition to management of the Club. We're pleased that our staff members have been able to offer excellent, uninterrupted service.

1. We are simplifying the rates for membership beginning in May. There are so many categories now, that figuring out what category to join is as complicated as the billing of these different levels.

Effective May 1, you will be billed monthly at one of the following levels:

Basic Membership (single)	\$39.00
Member's Spouse	\$25.00
Student(12 credit hours,)	\$30.00
Senior (60+)	
Guest, Daily	\$ 5.00

City of Akron employees who participate in the city's Wellness Incentive will continue to receive discounts as set forth in the policy published at www.akronohio.gov/healthworks

Active Fraternal Order of Police members are entitled to free membership.

Daily Laundry Service and dedicated lockers are available only on a monthly basis:

Locker only	\$ 8/month
Laundry and Locker	\$15/month

Many members will experience a decrease in rates. Some will pay slightly more. **ALL membership dues for the month of April are waived.** (Any payments received for April will be credited.)

2. Enclosed is a new information form that will allow us to update our files. Please return to the receptionist.
3. We will continue to provide lifeguards as often as possible. In the event that a lifeguard is unavailable when the Club is open, members may swim at their own risk. (This was the policy prior to the YMCA's involvement.)
4. New washing machines and dryers are on order. Fortunately, we began procurement prior to the recent breakdown of our 25-year old equipment in the sub-basement. Laundry is being done outside of the Club in the interim. You should experience no change in service.

Let us know of ways we can improve your Citicenter experience. Thank you for your membership and cooperation.

Sincerely,

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